ଓଡ଼ିଶା ସରକାର
GOVERNMENT OF ODISHA

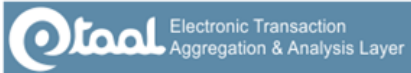*The people of the State will have the freedom not to visit government offices for any services. They will have the option of online services or professionally run Mo Seba Kendra or door delivery.*

Government's Priority

- Timely delivery of Services
- Avoiding visit to Government offices
- Hassle free Service delivery at doorstep
- Electronic mode of service delivery
- Assisted service delivery facility (**Mo Seba Kendra**)
- Ease of accessing e-Gov applications (**OdishaOne**)
  - Single URL for availing all services
  - Single credential to avail all services
  - Avoid repeated entry of generic information
  - Odia Language interface
  - Online Payment
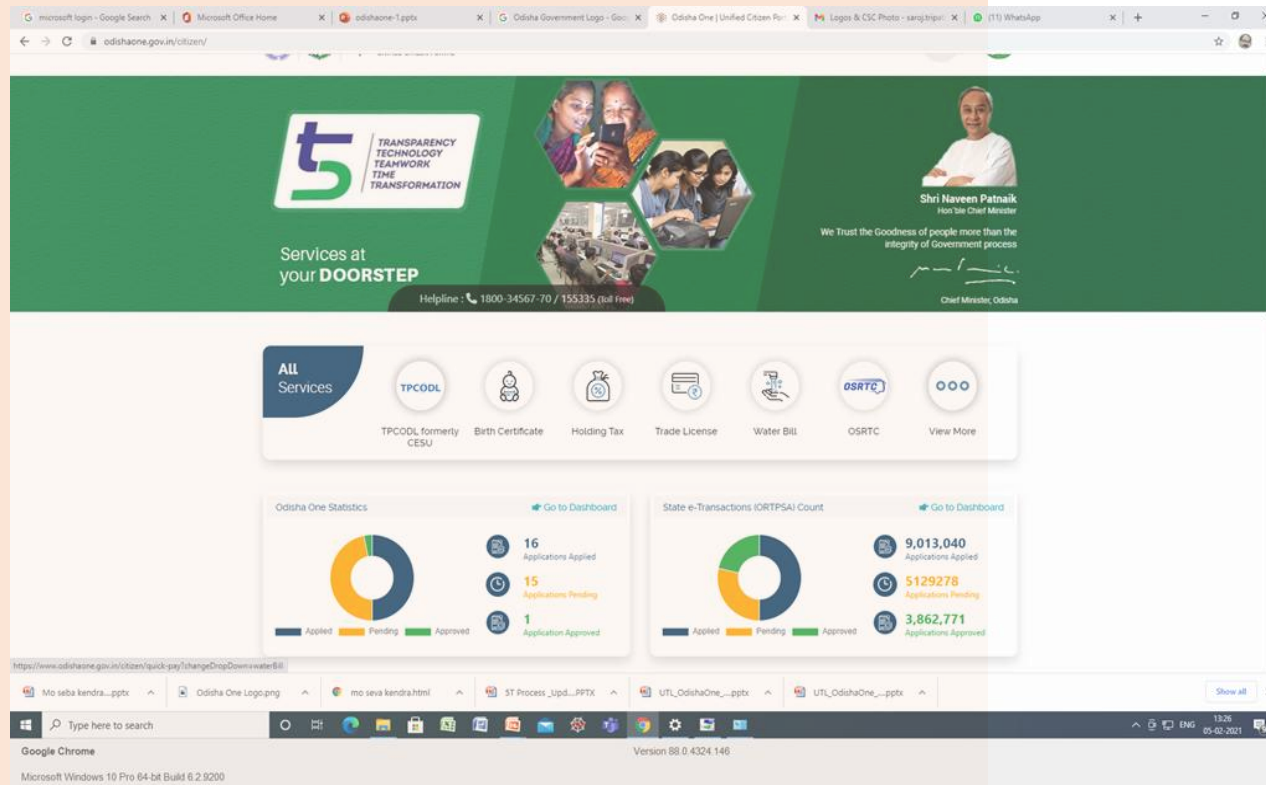
- Single window online service delivery platform
  - www.odishaone.gov.in
  - Bilingual
- Mobile App
  - Apply for service from anywhere & anytime
- Dashboard for
  - Officers to monitor service delivery timeline
  - Citizen for monitoring their application status
- Payment gateway
  - ICICI, HDFC, AXIX bank, PayTM
  -
- Integration with
  - Issuer
  - Consumer
- Integration with
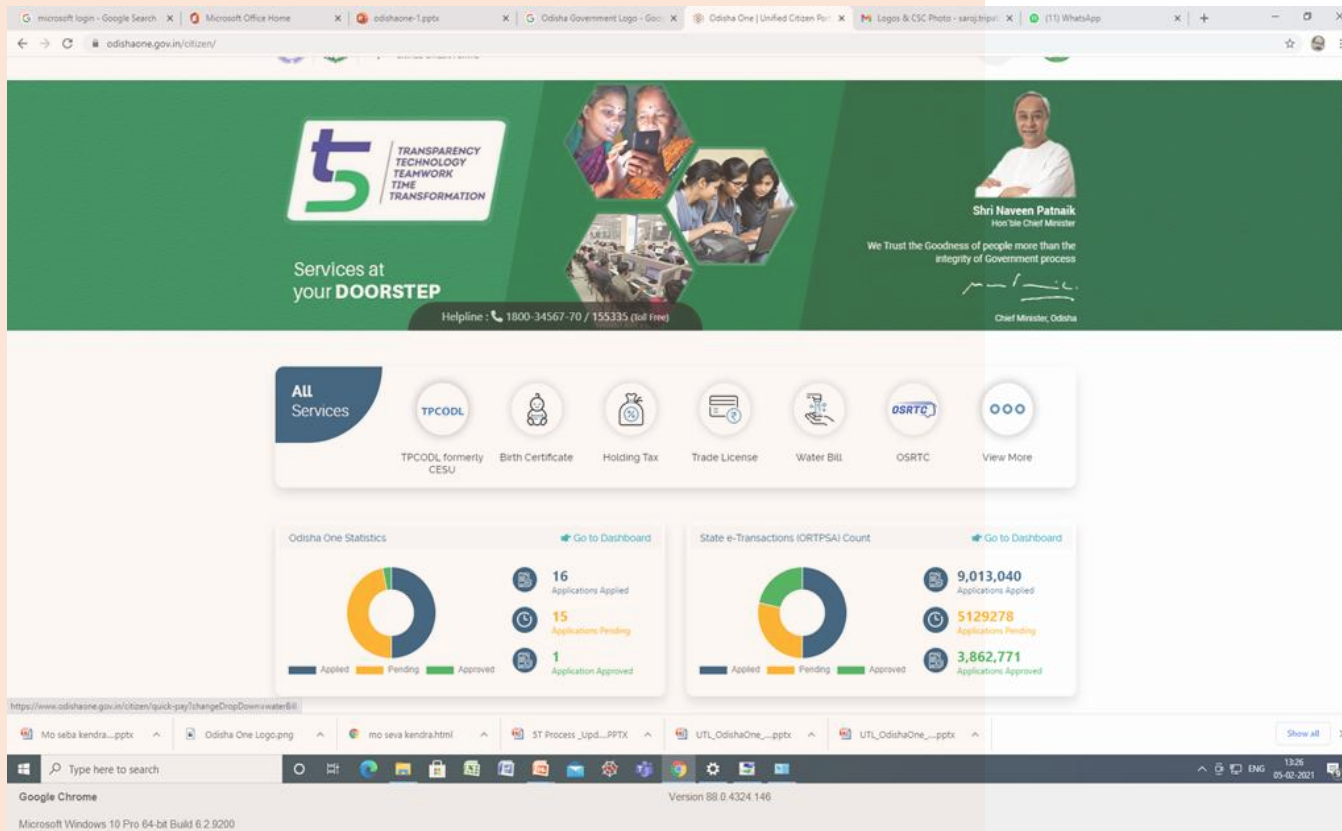
- Document repository

- Provides services
  both **Self** & **Assisted** mode

- Improved Service quality

- Faster Delivery of Services

- Off-line Application submission (**e-Forms**)

- Messaging Middleware

  - Quick workflow-based application development

  - Integrated Service development
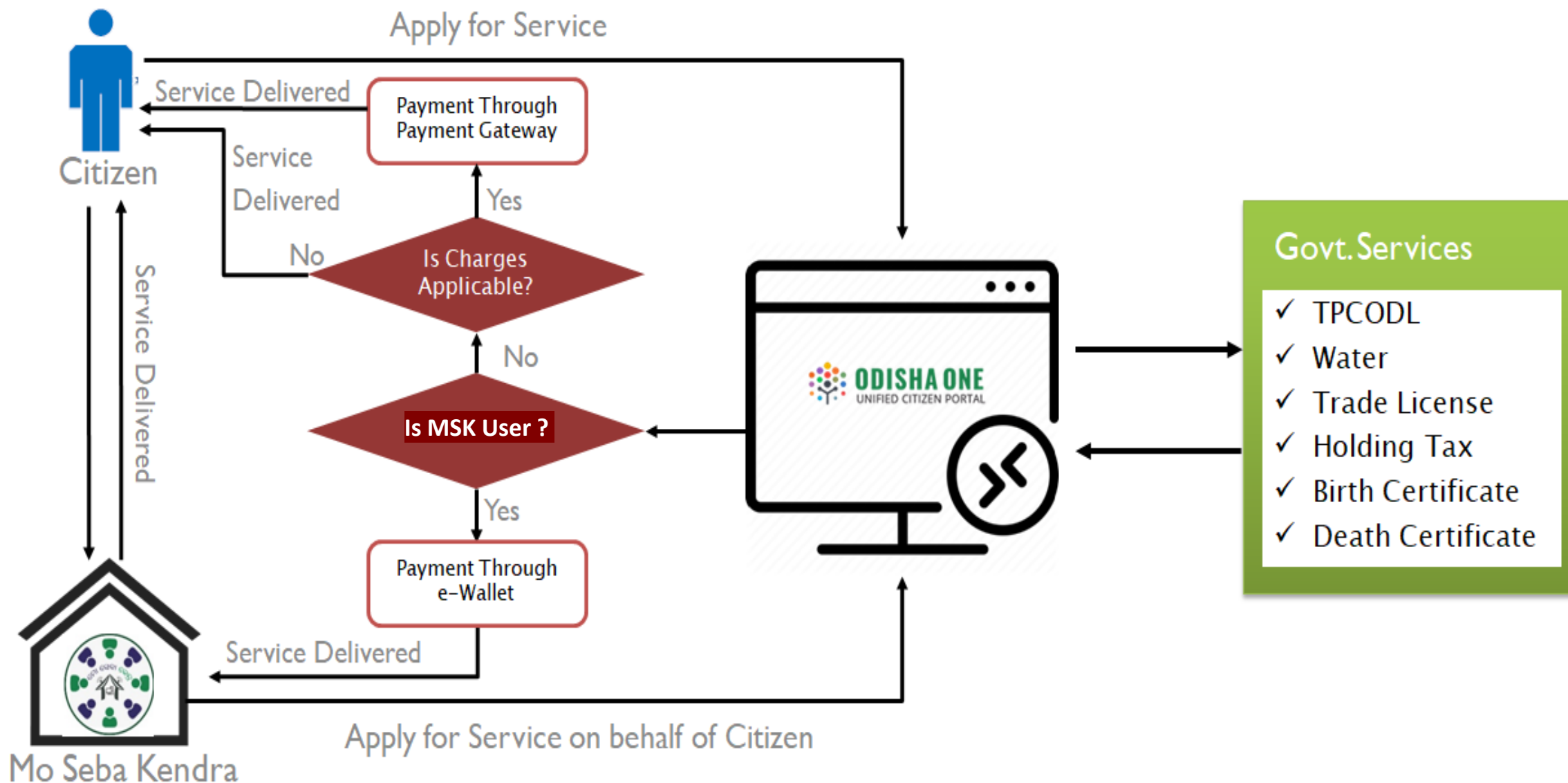
  - Joint up service development

Mo Seva Kendra
Assisted mode Service delivery

- Minimum one **Mo Seva Kendra** in **Each GP** **(6798 GPs)**

- One **Mo Seba Kandra** per 25000 population in urban area **(114 ULBs)**

- 8000+ **Mo Seva Kendra**s

- Citizen can obtain services from any **Mo Seva Kendra**

- **Mo Seva Kendra**s will provide services through OdishaOne

- **Mo Seva Kendra** will use prepaid wallets to provide service

Service Delivery Architecture of Odisha One

Citizen

Apply for Service

Service Delivered

Payment Through Payment Gateway

Service Delivered

No

Yes

Is Charges Applicable?

No

Is MSK User ?

Yes

ODISHA ONE
UNIFIED CITIZEN PORTAL

Govt. Services

✓ TPCODL
✓ Water
✓ Trade License
✓ Holding Tax
✓ Birth Certificate
✓ Death Certificate

Service Delivered

Payment Through e-Wallet

Service Delivered

Mo Seba Kendra

Apply for Service on behalf of Citizen

Thank You